



TERMS AND CONDITIONS

RECIPROCAL CONFIDENTIAL UNDERTAKING

The parties undertake unto each other that neither of them will disclose the terms of this agreement or any other information of a confidential nature as to the business affairs of the other which either of them may acquire or learn by reason of negotiation or operation of this agreement to any 3rd party other than as may be required by the law.

RATES

Rates are quoted in local currency, **per room**, per day.

Rates include accommodation & all Government taxes and levies as applicable.

Bergplaats Game Lodge [GP Berg Plaats Boerdery (Pty) Ltd] unilaterally reserves the right to automatically, without prior notice, increase the rates accordingly should such Government taxes or levies be amended or should a further tax or levy be introduced during the duration of this Agreement.

Rates are based on room type indicated. Other room types may be requested for which a supplement will apply.

The rate for day use will be 50% of the single room rate, according to category of property, but the room must be vacated prior to 17h00.

Rates periods are effectively “rate per day”, i.e. **the rate may change over the period of a reservation if it spans two rates periods or dates where a peak period supplement is applicable.**

AVAILABILITY OF WHOLESALE RATES, TERMS AND CONDITIONS

Bergplaats Game Lodge [GP Berg Plaats Boerdery (Pty) Ltd] reserves the right at its discretion to limit the number of rooms available according to price category. The contracted rates according to this Agreement are therefore subject to availability of rooms in this price category at time of reservation. Should the contracted rates not be available, the Tour Operator will be offered BAR (Best Available Rate) less a percentage to a maximum of 20%. Bergplaats Game Lodge [GP Berg Plaats Boerdery (Pty) Ltd] reserves the right at its discretion to amend the payment and cancellation policies set out in this agreement during major events, conferences or sporting events.

Wholesale rates are issued on the understanding that tour operators will use their best endeavours to support Bergplaats Game Lodge [GP Berg Plaats Boerdery (Pty) Ltd] wherever possible.

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CHILDREN

Subject to availability of suitable accommodation and maximum 2 children sharing a bedroom with 2 adults. Children 4 years and under, stay and eat breakfast free. Children under 12 years old pay 60% of the applicable rate.

GROUP DISCOUNT

Based according to the group's accommodation, breakfast, meals and subject to a minimum of 10 paying GUESTS.

Tour Leader:

10 - 19 full paying GUESTS

1 Single Room

FREE

Driver:

1 Single Room

50% discount

PAYMENT**Groups**

60 days prior to date of arrival, confirmation of the reservation and a 25% deposit of the contracted value must be received.

28 days from date of arrival the hotels must receive a further deposit of 40% of the contracted value together with the rooming list.

14 days prior to arrival, (or on making the reservation if within 14 days), payment in full must be received by the hotels.

Operators who have prearranged credit facilities at hotels may be requested to guarantee a group arrival in writing and are required to settle accounts 14 days from date of invoice.

FITs

14 days prior to arrival, (or on making the reservation if within 14 days), payment in full must be received by the hotels.

General

Bergplaats Game Lodge [GP Berg Plaats Boerdery (Pty) Ltd] reserves the right to request deposits or full payment in advance of the above, in the case of large groups, long stays or high occupancy.

Should payment not be timeously received, the properties reserve the right to automatically cancel the reserved accommodation and at the same time reserve the right to cancel or refuse to accept further bookings.

CANCELLATION CHARGES – Calculated on the total cost of stay

Days prior to arrival	28 – 15	14 – 01	No Show
Groups	50%	80%	100%
Days prior to arrival		03 – 01	No Show
FITs		65%	80%

From 28 - 1 days prior to arrival 10% of group rooms may be cancelled without penalty.